

**Product Bulletin**

25<sup>th</sup> March 2020

**RuPay Lounge Access Operations Update**

As per the update received from our lounge vendor, given the COVID 19 Pandemic, Government of India has instructed all Domestic flights to hold operation temporarily from Wednesday 25<sup>th</sup> March 2020 at 00:00 hrs till further notice. Hence, all lounges across all locations will be temporarily closed effective Wednesday, 25 March 2020 at 00:00 hours until further notice.

The above are temporary measures to restrict the spread of COVID-19 and are subject to review by the concerned authorities. We are keeping a close tab on all activities and will ensure to keep you apprised on all further updates.

For any queries, please write to us at [rupay@npci.org.in](mailto:rupay@npci.org.in) or contact your NPCI Relationship Manager.

We thank you for continued patronage.

Yours faithfully,

SD/-  
Praveena Rai  
COO